

DEVELOPING A GLOBAL PRACTICE FRAMEWORK FOR PATIENT NAVIGATION IN CANCER CARE:

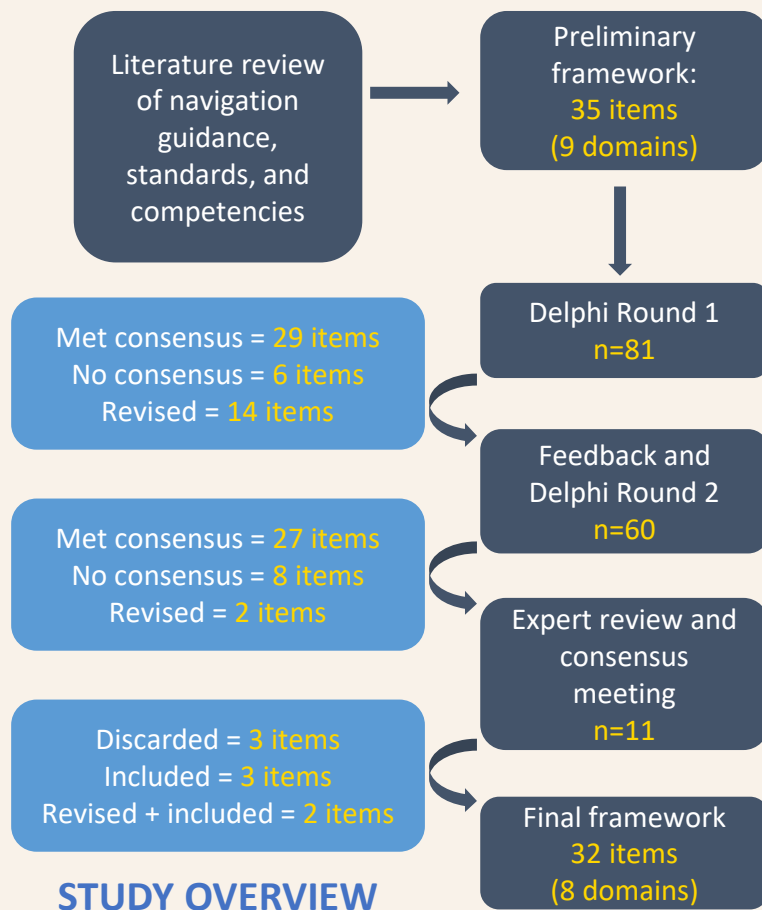
A Global Initiative to Advance Cancer Navigation for Better Outcomes (GINO) Project

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AIM: To achieve consensus among global experts on a practice framework describing the scope of patient navigation in cancer care, to inform service development and implementation.

METHODS: Modified Delphi study with two survey rounds and a consensus meeting.

PARTICIPANTS: Healthcare practitioners, people with lived experience, researchers, and policy makers with expertise in patient navigation. Of the sample, 56% were from high-income countries and 44% were from low-middle-income countries.



FINDINGS: Practices that received high endorsement (90-100%) included:

- Identifying and addressing barriers to care;
- Supporting smooth transitions and coordinated care;
- Building trusting relationships;
- Facilitating understanding of information;
- Responding to questions and referring to appropriate colleagues;
- Providing tailored health information;
- Helping individuals cope with a cancer diagnosis;
- Facilitating access to psychosocial services;
- Supporting participation in decision-making; and
- Advocating for health equity.

Domains of the GINO Practice Framework for Patient Navigation in Cancer Care:

1. Identifying and addressing barriers to care (4 items)

5. Education (3 items)

2. Care planning, coordination, and continuity (5 items)

6. Psychological, social, and emotional support (4 items)

3. Communication (3 items)

7. Patient empowerment (6 items)

4. Support of direct clinical care provision (2 items)

8. Advocacy (5 items)

IMPLICATIONS: The framework can guide service design and evaluation, help harmonise practice, and support workforce development.