

Using a digital tool to trace the patient pathway in supportive care ; the experience of the Evaluation Day Unit.

Loula Papageorgiou¹, Manuella Lopes¹, Christine Mendes¹, Sophie Ferroul ², Jean Bernard Le Provost ¹, Bettina Hornung ¹, Severine Guezennec ¹, Hajer Chaouachi ¹, Isabelle Epaulard ¹, Jacqueline Eng ¹, Céline Richard ¹ Marina De Martins¹, Henia Dadache¹, Lilia Mezyenne¹, Maria-Alice Franzoi¹, Ines Vaz-Luis¹, Rita Kortbaoui¹, Marie-Anne Sêveque¹, Karima Mezaib¹, Mario Di Palma¹, Florian Scotté¹

Nouveal

¹Interdisciplinary Cancer Course Department, Gustave Roussy,² Société Nouveal

Introduction

Systematic identification of needs and symptoms by patients themselves at the time of cancer diagnosis shall enable a personalized and prompt response by the supportive care team^{1,2}. All of the above could be facilitated by integrating digital evaluation tools. The aim was to evaluate the effectiveness of a digital autoquestionnary as a means of orientation in supportive care

Methods

All new patients from 5 oncology departments (ENT, pulmonology, neurology, endocrinology, digestive tumors) received a digital auto-evaluation questionnary (auto-QCM) in their portal, named "In order to know you better" (Image 1), conceived by the supportive care department team, approved by the patient committee and developed along with an informatics team. The questionnary covers numerous domains such as mobility and everyday autonomy, dietary habits, addictions etc. Each item is correlated to a score which is automatically calculated. If a pre-defined threshold is exceeded, the auto-questionnaire alerts for vulnerability to one or more domains, allowing the Evaluation Unit team to accordingly orientate patients either towards a specialist consultation or in the Evaluation Day Unit (EDU) for a multidisciplinary approach (Image 2).





Domain of supportive care need	Number of patients	% of responders	Combined needs	Nb of patients	% of responders
			Nutrition/ Psychology	77	20%
Nutrition	356	10%	Psychology / Pain managment ± Addictology	50	13%
NULILION	500	45/0	Nutrition Pain managment ± Addictology	47	12%
Psychology	321	44%	Nutrition/ Psychology / Pain managment	40	11%
Pain management	239	33%	Nutrition / Psychology / Addictology	31	8%
Addictology	250	34%	Nutrition / Addictology	30	8%
Comorbidities	232	32%	Addictology	30	8%
Physiotherapy	50	7%	Psychology / Addictology	21	6%
Social accietance	46	60/	Various interventions	20	5%
5001a1 a55151a1100	40	0 /0	Pain managment/Addictology	18	5%
Pharmacist	28	4%	False alert	13	3%
Table 1 : Supportive	care needs a	as per domain	Table 2 Profiles of combined supportive care needs of		

On a total of 2424 new patients, 69% (n = 1664) received the auto-QCM, and of them 60% (n=963) filled it in. Two vulnerabilities were detected for the majority of patients (Group A, n = 39%), one vulnerability for 31% (Group B) and none for 30% of patients (Group C). All patients on group A were appointed in the EDU and 60% finally consulted .The vast majority were in need for nutrition, psychology, pain management, addictology intervention and to a lesser extent, physiotherapy. (Table 1). The aforementioned interventions where combined differently for each patient (Table 2).

Applying a digital auto evaluation tool enables more rapid and personalized orientation. However, not all patients are familiar with the use of digital tools neither have access to a computer, tablet or mobile phone. Very often ,these patients are the most vulnerable ones. The next steps of the team focus on facilitating patients' access to the digital tool, by providing in-person assistance, tablets in the consultation waiting rooms and by re-enforcing hospital-community liaisons, in order to provide appropriate care to the largest population of patients possible.

patients appointed in the Evaluation Day Unit



Image 2 : The patient pathway as organized through the digital evaluation tool

Discussion

References

1. Lu Z., Fang Y., Liu C., Zhang X., Xin X.,., et al. Early Interdisciplinary Supportive Care in Patients with Previously Untreated Metastatic Esophagogastric Cancer: A Phase III Randomized Controlled Trial. J. Clin. Oncol. 2021;39:748–756. doi: 10.1200/JCO.20.01254.

2. Basch E., Deal A.M., Kris M.G., et al. Symptom Monitoring with Patient-Reported Outcomes During Routine Cancer Treatment: A Randomized Controlled Trial. J. Clin. Oncol. 2016;34:557-565. doi: 10.1200/JCO.2015.63.0830.