

## INTRODUCTION

- Cancer navigation is used as a system intervention to address barriers to cancer care, particularly those from minority populations and underserved communities, where significant disparities exist in cancer outcomes in Australia.
- Informing a statewide navigation approach, this study explored experiences and care needs of people affected by cancer from early detection to post-treatment.

## METHODS



## RESULTS



### Consumer consultation

75 online surveys



68% Patients 32% Carers

21 phone interviews



73% Patients 27% Carers



Figure 2. Consumer quotes

## CONCLUSIONS

- Coordinated navigation efforts must focus on increasing access to and improving the management of services for those who need them most and providing better guidance to cancer survivors and their caregivers to navigate the complex healthcare system.
- Navigation systems that improve healthcare communication, assist with timely access to specialised care, and comprehensive support across the cancer care continuum will have a positive impact on the care experience.

Figure 1. Barriers to cancer care