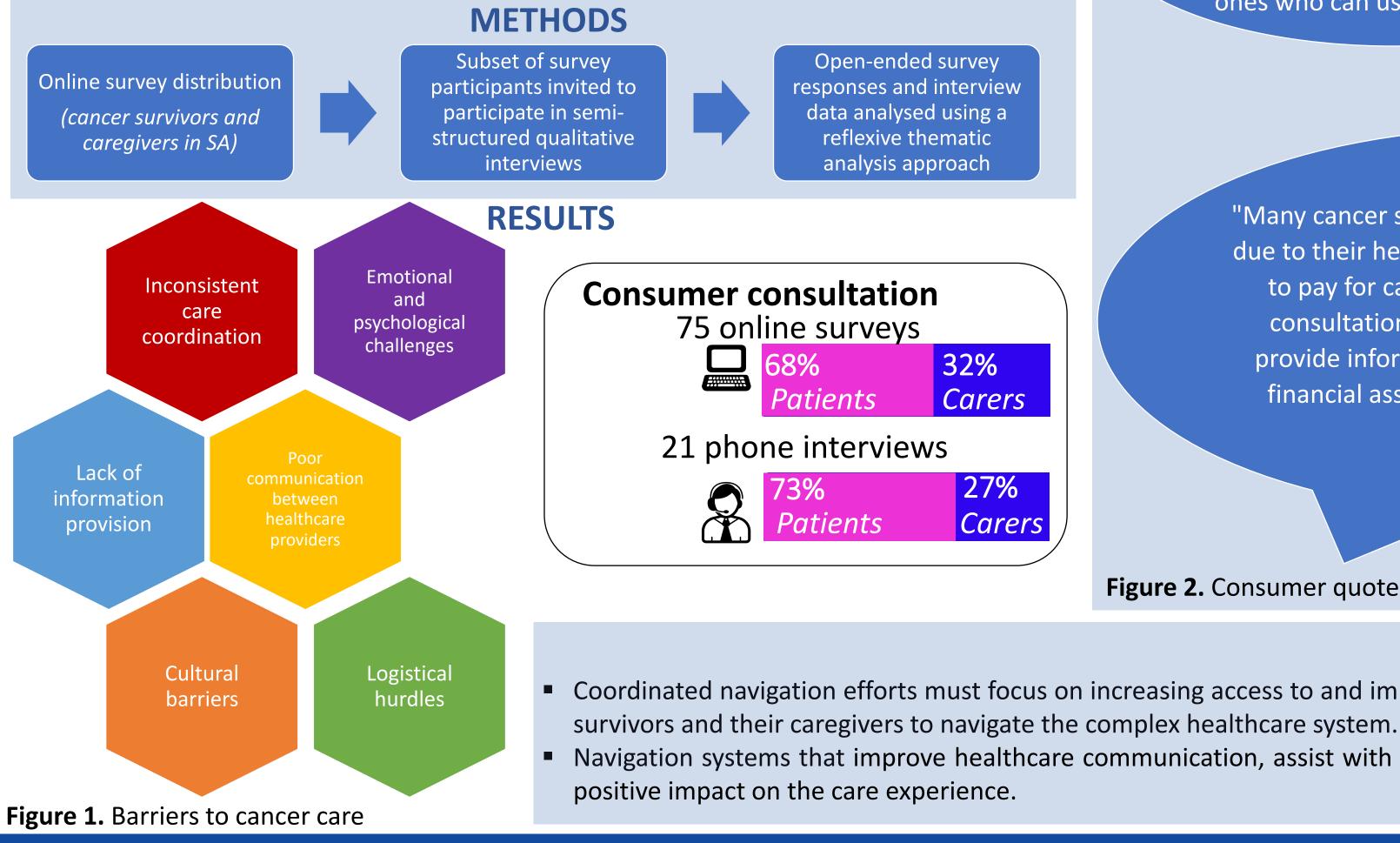
PREPARATION FOR A STATEWIDE CANCER NAVIGATION APPROACH IN SOUTH AUSTRALIA: EXPERIENCES OF CANCER SURVIVORS AND CAREGIVERS

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INTRODUCTION

- Cancer navigation is used as a system intervention to address barriers to cancer care, particularly those from minority populations and underserved communities, where significant disparities exist in cancer outcomes in Australia.
- Informing a statewide navigation approach, this study explored experiences and care needs of people affected by cancer from early detection to post-treatment.





Survonc @RiaJoseph16

"Need better engagement with families. Engaging other people who are not the ones diagnosed. Partners of patients are often the ones who can use information."

"Nurses didn't contact me when my husband passed away." I was the one who contacted the nurses to ask for the patient's update, then I was notified that my husband had passed away. I felt less respected. I thought the nurse did not call me because I could not communicate in English, and getting an interpreter's assistance took a lot of time. My family and I were disappointed as we missed the last moment to say goodbye. I think navigation may help health professionals with communication skills, particularly for CALD."

"Many cancer survivors have limited ability to work due to their health conditions, and they are unable to pay for cancer care like MRI screening and consultation fees. Therefore, navigation may provide information on how to access available financial assistance for cancer treatment and follow-up costs."

Figure 2. Consumer quotes

CONCLUSIONS

Coordinated navigation efforts must focus on increasing access to and improving the management of services for those who need them most and providing better guidance to cancer

Navigation systems that improve healthcare communication, assist with timely access to specialised care, and comprehensive support across the cancer care continuum will have a





"People are likely to miss important information as there is so much information provided in brochures. Some treatment options are not even listed in the brochures. It would be helpful to have someone guide you through this information."

