Understanding the Barriers and Challenges in Accessing Psychosocial Oncology Care: Findings from a Qualitative Study in Singapore



5 key themes

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Background

- Cancer can affect people of all ages and backgrounds.
- Younger and elderly cancer patients have unique needs.
- It is important to look into their needs and provide personalized care and takes into account their needs and concerns.

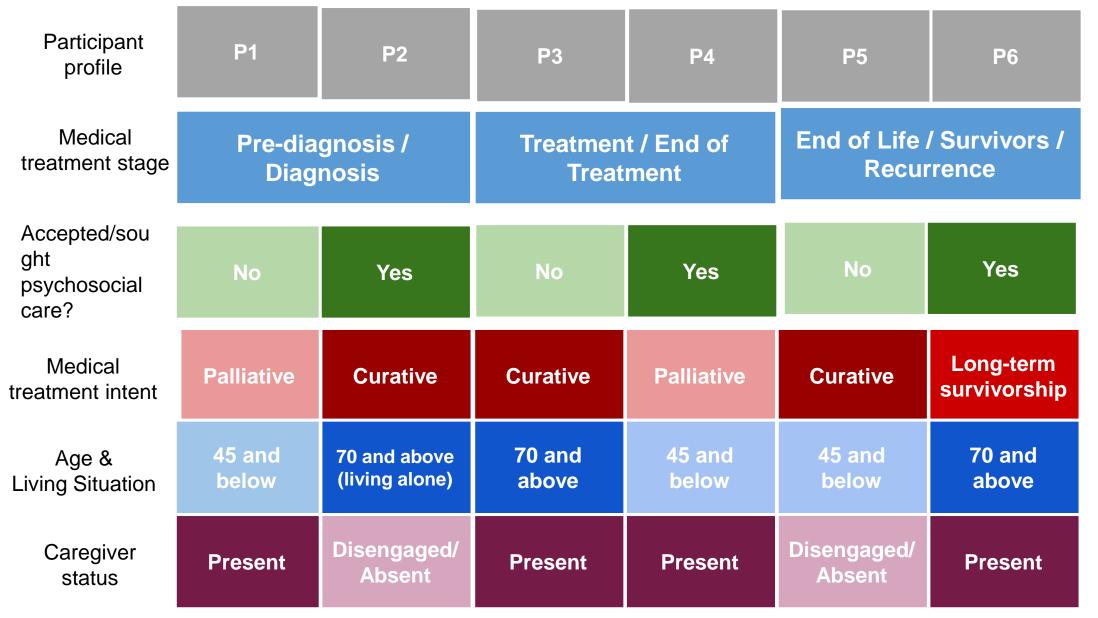
Aims

This study sought to understand the barriers and challenges of accessing psychosocial care in an oncology specialist centre in Singapore with a focus on two special groups: younger patients under 45 and elderly patients above 70.

Method

- Data were collected through Department of Psychosocial Oncology (DPO).
- Semi structure interviews were conducted either face to face or via Zoom.
- Purposive sampling was conducted to ensure the study sample had representation of demographic characteristics and treatment intent. See below:

Patient / caregiver profiles



Results Older patients above 70 Younger patients below 45 P/C1-1 P/C1-2 P/C2-1 Information Culture Stigma Non IT Savvy and services Value of P/C3-1 do not cater psychosocial Logistics Difficulty to their needs care P/C3-2 " Yeah, I mean, Not aware of "It's just that it's a little because we're student psychosocial Inconvenient to take bus, 1 P/C4-1 right. And then we hour... it took more than 1 hour services don't know what is today." cancer. I think more, Poor P/C4-2 they don't know how experience to support me." P/C5-1 P/C6-1

Discussion

 Many of the themes that emerged were raised by both younger and older patients, although there were a few themes specific to the respective age groups.

P/C6-2

• Our findings suggest that psychosocial care could be offered differently to patients in view of their life stage and ability to use digital services.

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